

# eTeraView

The e-newsletter of Teradyne's Assembly Test Division

## **NEW CUSTOMER SUPPORT/SERVICE HOTLINE FOR THE AMERICAS 1-877-TERADYNE**

Teradyne has opened a new ITAR-compliant Call Center for Americas-based military and aerospace customers. The new Call Center is staffed by trained service professionals and technicians who will expedite your technical support and service needs. Please call 877-Teradyne (877-837-2396) open 24 x 7 x 365.

Menu options:

Press #1 for Parts Ordering

Press #2 for Technical Support

Press #3 for Training Registration

Note: Our non-mil/aero support hotline remains 1-800-Teradyne.

Online support:

Request support on-line through eKnowledge Customer Login, <http://atd-teradyne.01o.com/ajtk/servlet/JJ?H=13q3g1&R=665204992>

Order parts on-line at <http://atd-teradyne.01o.com/ajtk/servlet/JJ?H=13q3g2&R=665204992>

Register for training on-line at <http://atd-teradyne.01o.com/ajtk/servlet/JJ?H=13q3g3&R=665204992>

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## **NEW FIELD SUPPORT & SERVICES BROCHURE:**

Teradyne has introduced a new portfolio of High-Availability Service Products that offer 24 x 7 parts availability, technical support, and eKnowledge online help. These services are designed to rapidly assemble the right expertise and deliver it through your preferred channel, the telephone, in person or over the web. Information about the new service and support products are contained in a new brochure. [Click here to download Teradyne's new military and aerospace support brochure.](#)

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**eTeraView** – Is a newsletter for Teradyne's circuit board test and inspection customers. You are currently subscribed to eTeraView based on your past request for information from Teradyne. Feel free to share this email with colleagues and invite them to subscribe. Please send direct inquiries to [dianne.mckenzie@teradyne.com](mailto:dianne.mckenzie@teradyne.com).

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