



Dear **Stinger** Customer,

Models: **2281a, 2287a**

Product Status: **Discontinued**

Support Status: **Partial Support**

This letter is to notify you about the recent support status update for the discontinued Singer2281a and 2287a test system models that have transitioned from Full Support to the **Partial Support** status category. This means that Teradyne plans to make no further software or hardware enhancements for the Stinger test system models. Future software support will be limited to critical bug fixes of Navigate software version 5.8.0 on the Microsoft Windows XP operating system (the last software version that supports Stinger test systems).

Service and support contracts are still available for purchase to support these discontinued system models in the partial support category. Teradyne's global services and support organizations will use "reasonable commercial effort" in an attempt to satisfy customer support requests for hardware, application, and maintenance services.

To take advantage of new features and future software enhancements, Teradyne recommends that older Stinger test systems be replaced with the latest [TestStation models](#).

If you have any questions regarding this information or upgrade options please contact Teradyne at [cs1@teradyne.com](mailto:cs1@teradyne.com) or 1-800-TERADYNE.

Sincerely yours,

In-Circuit Test Product Manager

**1-800-TERADYNE** [cs1@teradyne.com](mailto:cs1@teradyne.com)

[teradyne.com/atd/support/discontinued](http://teradyne.com/atd/support/discontinued)