

Teradyne, Inc.

Assembly Test Division
700 Riverpark Drive
North Reading, MA 01864

October 4, 2010

Dear Valued Customer,

Effective October 4, 2010 Teradyne has implemented a "Parts Tampering" Policy for all Teradyne customers. The policy states:

"Teradyne reserves the right, after inspection, to reject the repair of any part(s) that (i) are deemed non-repairable (ii) were previously altered by the Customer or Customer's third party service provider (iii) include non-standard Teradyne components, non-standard Engineering Change Orders or non-standard rework (non-certified IPC standards). If Teradyne rejects the part(s) for any of the reasons stated above Customer shall pay Teradyne for any expenses associated with Teradyne's initial inspection and the shipment of the part(s) back to the Customer."

As you know, Teradyne maintains high standards for parts that ship from our parts repair centers. We are implementing the policy to ensure we can continue to maintain these standards. Returned parts that have been altered as described above, can not be brought back to the specifications required to meet original performance characteristics of your Teradyne test system.

Over the past years, Teradyne has scrapped non-repairable parts at our cost due to non-conformance to Teradyne's Repair Standards. Parts sent to one of Teradyne's Repair Centers found to be in violation of Teradyne's repair standards will be returned to customers at their expense along with an inspection report, indicating the type(s) of violations found during inspection.

This policy will reduce the amount of parts scrapped annually due to sub-standard repair and more importantly provide our customers a "high quality" repair to their defective part(s).

Our goal is to provide Teradyne's customers with the highest standard of qualified repaired and replacement parts available for their investment. Teradyne has made a significant investment in their Repair Facilities with equipment, skilled people and the adherence to high standards of repair. As a customer using Teradyne equipment to test parts incorporated in mission critical products used by consumers and companies today (automotive, industrial, medical, data-center and many other markets), it is essential that parts used in your test equipment conform to our equipment specifications for your customers' safety and use.

Thank you for assistance in this matter. If you have any questions, please feel free to contact me at the Teradyne, North Reading, Massachusetts, USA 1-978-370-5312

Sincerely,



Alfonso da Silva
Global Services Manager