

April 16, 2020

To: Teradyne Defense & Aerospace Test Customers
From: John Wood, Vice President & General Manager Systems Test Division
Subject: COVID-19

In light of the COVID-19 pandemic, managing Teradyne manufacturing and repair operations while keeping our employees and customers safe has become our highest priority. A key element of our strategy is to ensure that our entire supply chain and support infrastructure is resilient under these circumstances. I wanted to take this opportunity to briefly outline the steps that we have taken as an organization to ensure that we can provide the best possible support for your operations.

- Teradyne is complying with all national, regional and local directives to mitigate the impact of COVID-19.
- Our manufacturing plan is currently on schedule, if there are any changes to schedules, our sales team will inform you as soon as we are aware of them and we will do everything possible to mitigate any delays.
- We remain committed to fully support our customers. We appreciate your assistance to ensure that our personnel continue to be able to access your facilities to provide support. We are fully committed to comply with each customer's COVID-19 policies To ensure our employees safety we are requiring that all customers sites that we visit have policies in place that comply with government issued directives to mitigate COVID-19.
- We have asked all employees that can do their work remotely to do so and we have taken steps to protect Teradyne personnel who are working on site at Teradyne that are engaged in critical production, repair, applications and engineering projects.
- Our North Reading facility is currently closed to visitors. We are providing all customers who may have needed access to this facility for product acceptance to do that acceptance virtually via Webex.

Our highest priorities are to ensure the safety and well-being of our workforce and to support our customers. Please contact your Teradyne account manager with any questions or concerns. You can also contact me directly via the contact information below.

We, at Teradyne, greatly value the relationships that we have built with our customers over the past six decades. We are committed to making every effort to help you maintain your business under the current circumstances. We also send our best wishes for the health and safety of your employees and their families.

Best regards



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